



Recycle Rewards

Six month briefing pack

November 2025



Statewide return statistics

as at EOD 1 November 2025

 Containers returned	 Number of donation partners	 Most popular donation partners	 Busiest refund points
49.33M	583	1. Dogs' Homes of Tasmania 2. Tamar Canoe Club 3. Friends of Bonorong	1. Devonport 2. Cove Hill 3. Claremont



Summer season is peak recycling season

As the weather warms up and Tasmanians fire up the barbie, hit the beaches and head to festivals, you can also be sure there will be plenty more eligible drink containers to collect and return for a refund.

If everyone makes a habit of collecting and returning eligible drink containers, we can put millions more dollars back into the pockets of Tasmanians and towards terrific community initiatives; help build Australia's circular economy; and keep our beautiful state in a beautiful state.

Top Tips for Peak Recycling Season

1. **Collect smarter, not harder.** Keep a bag or box handy at home and an extra one in the car, boat or caravan. Our Big Bags of Change are now available for \$4.50 at Service Tasmania centres statewide.
2. **Return regularly.** Skip the holiday queues by dropping off your containers mid week and early or late in the day when refund points are quietest.
3. **Cash in or donate.** Choose to receive your 10 cent refund directly to your bank account or donate to one of more than 550 registered donation partners.
4. **Fundraise with purpose.** Encourage your school, club or workplace to set a fundraising goal and collect together – those small refunds add up fast.
5. **Check what's eligible.** Look for the 10c mark near the barcode, visit recyclerewards.com.au or use the Recycle Rewards app to check eligibility before returning.
6. **Know your nearest refund point.** There are 45 refund points across Tasmania, including on King and Flinders Islands. Visit recyclerewards.com.au or use the Recycle Rewards app to find yours.
7. **Check opening hours.** Recycle Rewards refund points are closed on public holidays, including Christmas Day. Visit recyclerewards.com.au or use the Recycle Rewards app for the latest information.
8. **Don't crush your containers.** Our automated machines need to read the barcode on your containers to determine their eligibility for a refund. Please ensure your containers are not damaged and the label is intact.
9. **Leave your lids on.** We collect drink containers with lids attached to prevent lids from becoming litter.
10. **Do the right thing.** Recycle Rewards helps reduce litter and increase recycling. Please take all ineligible containers, boxes and bags home with you to put in your kerbside recycling or waste bin.

New assets to share with your community

More eligible drink containers in circulation means more Tasmanians wanting to access Recycle Rewards refund points.

This also means more questions about container eligibility, refund point locations and operating hours.

We have created a range of free print and digital assets for you to share with your community. Sharing these helps ensure everyone can make the most of Recycle Rewards and have a positive experience visiting their local refund point.

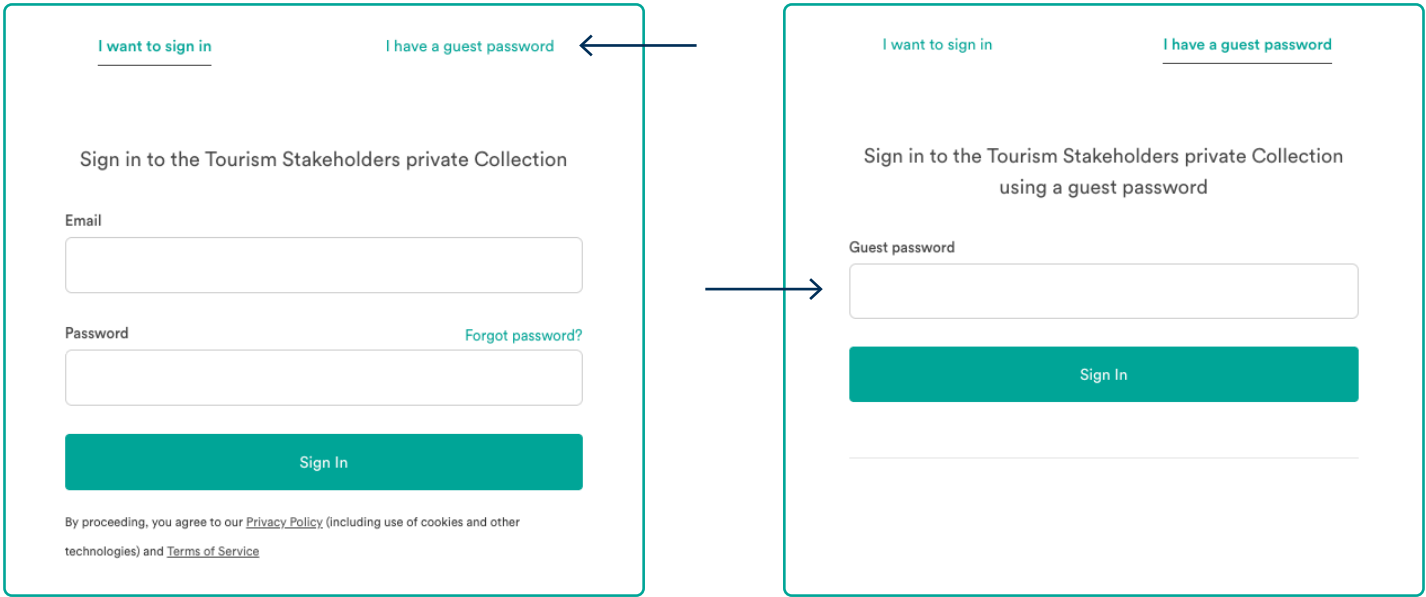
How do I access free standard and customisable assets?

Step 1: Go to brandfolder.com/recycle-rewards/tourism

Step 2: Enter your password and click “sign in”.

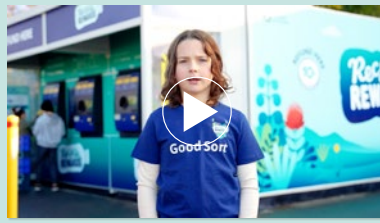
Toolkit Sign-In Assistance

 **Brandfolder**
Password: PinkZygotiSharkJoane





5 tips for an easy return



How do I return my containers?



How do I get my refund?



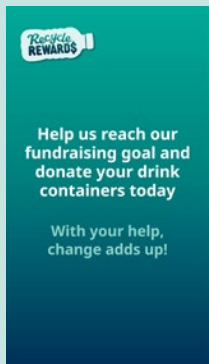
Where's my nearest RVM?



Do I need to use the app?

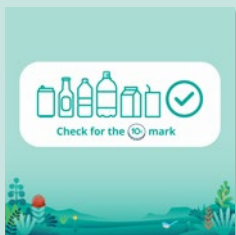
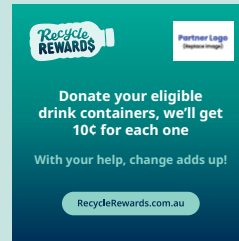
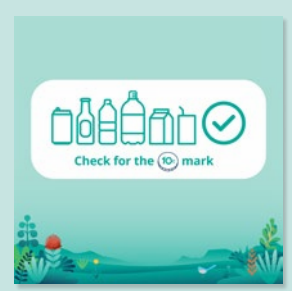


What if my container was rejected?



Useful assets

Access our free and customisable assets to help your communities prepare for peak season and make the most of their collecting initiatives.



Refund Points

There are different types of refund points in the Recycle Rewards network.



Reverse Vending Machines

Self-service, convenient locations. Refund types include donation, vouchers and electronic refund.

Reverse vending machines are self-service machines that you feed your containers into. The machine will then read the drink container barcode and either accept or reject the container based on its eligibility for a refund.



Depots

Refund point that is staffed and ideal for larger loads. Refund types include donation, cash and electronic refund.

At depots your drink containers are counted on the spot by an automated machine. Some depots also offer a convenient drive-through service.

Other ways to return

- **Donation point**
Your local charity or community group may have set up a donation point so you can drop off your eligible drink containers and donate to a cause that is important to you.
- **Container collection services**
Our social enterprise depot operators in Launceston, Burnie, Devonport and Hobart offer **container collection services** for businesses, community groups, schools and events.

- **Kerbside recycling**
You can continue to put eligible drink containers in your kerbside recycling along with your other household recyclables. Your yellow-lidded bin will continue to play a key role in recycling, particularly for drink containers that are not eligible for refunds in Recycle Rewards.

Find out more about refund points at www.recyclerewards.com.au/where-to-return/refund-point-types

Eligibility

Look for the 10c refund mark

The majority of 150ml to 3L drink containers are eligible for a 10 cent refund – provided they are made from glass, plastic, aluminium, steel or liquid paperboard (the material often used for small boxed juice drinks, or small flavoured milk containers etc.).

Drink containers should be in good condition (uncrushed, empty and with the label and barcode intact) so it can be returned to a dedicated refund point.

Ineligible drink containers

Ineligible drink containers won't be accepted for return but can still go into household recycling. These include:

- plain milk bottles or cartons
- flavoured milk containers of 1L and over
- glass wine bottles
- glass spirit bottles
- cordial bottles
- juice containers 1L and over
- household food containers (e.g., tuna cans, tinned vegetables)

✓ Eligible



Most drink containers between 150mL and 3L are eligible.

- ✓ Aluminium cans
- ✓ Plastic bottles
- ✓ Glass bottles
- ✓ Cartons (under 1L)
- ✓ Steel bottles/cans

✗ Ineligible



Many of these containers can still be recycled in your kerbside bins.

- ✗ Wine/spirit glass bottles
- ✗ Plain milk containers
- ✗ Cartons (1L and over)
- ✗ Cordial bottles
- ✗ Plastic containers (under 150mL)

You can also use our eligible container checker on the Recycle Rewards website and app.
www.recyclerewards.com.au/how-it-works/what-can-be-returned

Why are some drink containers eligible and not all of them?

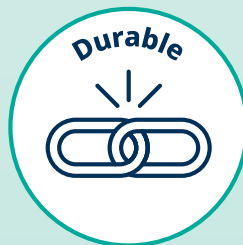
The selected eligible drink containers for Recycle Rewards are those that are most commonly found as litter in the state's streets, beaches, waterways and parks.

Tasmanians can continue to recycle other non-eligible drink containers such as wine, cordial, milk and glass spirit bottles in their kerbside recycling bin.



Need a carry bag for your bottles and cans?

Get your Recycle Rewards bag from Service Tasmania today



Contact us

To find out more visit

www.RecycleRewards.com.au

Questions about the scheme?

RecycleRewards@TasRecycle.com.au

Questions about the refund point network?

customerservice.tas@tomracleanaway.com.au

Report an issue?

[1800 237 827](tel:1800237827)

Join in the conversation on social media



[TasmaniasRecycleRewards](https://www.facebook.com/TasmaniasRecycleRewards)



[TasmaniasRecycleRewards](https://www.linkedin.com/company/TasmaniasRecycleRewards)



[TasmaniasRecycleRewards](https://www.instagram.com/TasmaniasRecycleRewards)



[TasmaniasRecycleRewards](https://www.youtube.com/TasmaniasRecycleRewards)

Recycle
REWARDS\$

